



Central South Region Ontario

## Niagara Region | COVID19 Report | March 16 - August 31, 2020

#### Connections





#### **Impact**

94% 81%

Satisfied / Very Satisfied Had Issues Resolved Felt Better Prepared

81%

### **Inquirer Needs**

14%

26%

Government/ Economic Services



Income Support/Financial Assistance



Health ncial



9%

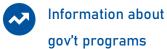
Food/Meals



6%

Consumer Services

#### **Unmet Needs**



Ontario





Housing



### **Community Data**

211 data can be used to inform decision-making and investment in our communities

► To learn more about the needs identified in your community, visit Ontario 211's <u>public dashboard</u>

# Ontario 😚



# Strengthening Community

#### CALL, TEXT, CHAT, E-MAIL

- ▶ Dial 2-1-1 | 24/7
- ► Text "211" (Fall 2020)



- ► 211Ontario.ca/chat
- ► Email: gethelp@211ontario.ca

# NIAGARA COMMUNITY INFORMATION DATABASE

► Over 800 records updated



Click <u>here</u> to search for services



Click <u>here</u> to let us know about changes to services in response to COVID-19